



DEVELOPMENTAL SERVICES DIVISION

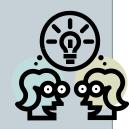
CHILDREN'S MENTAL HEALTH BUREAU

MAY, 2012 (Replaces All Prior Dated Versions)

Purpose of Today's Training



- To thank all service providers, mental health outpatient billers, and other child serving agencies for your participation today and your interest in serving youth needing mental health services.
- Provide an overview of CMHB
- To review recent policy changes affecting children's mental health services
- To review upcoming opportunities and to answer questions from participants





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collaborative leadership in

an integrated system of

care for ont ana families,

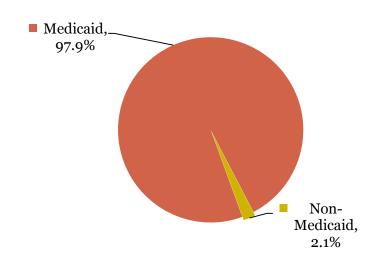
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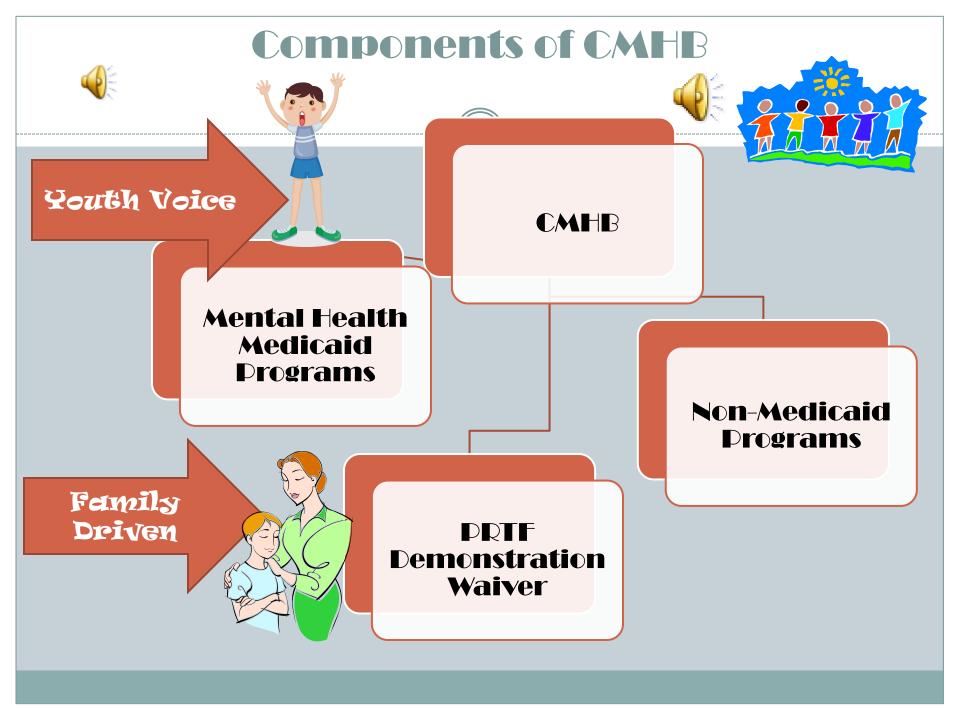
manage edicaid funded

ment al health services.

The Children's Mental Health Bureau (CMHB) manages state funded children's mental health services, which is primarily Medicaid funding.

... xpendi tures (edicaid versus on edicaid, i ncl uding state and federal funds)





The People of CMHB (Central Staff)



Administrative Assistant, Nancy Whitbeck-Nicholson



Bureau Chief, Bonnie Adee



Budget Analyst, Julie Frickel

Community Services





Medicaid Program Officers

Diane White, PRTF, acute and partial hospital

Jamie Olsen Stolte, TFC, TFC, all outpatient therapies



Dan Carlson-Thompson: ,TGH, ENA, TCM, and Respite



PRTF Waiver **Demonstration Grant** Project Director, Laura Taffs

> Evaluator, Jane Bernard

PRTF Waiver Plan Mangers



Family Liaison, Kandis Franklin

Youth Coordinator, Tracy Stone

Regional Program Officers (SSP)



Overview of CMHB/HMK plus (Medicaid)

- CMHB is responsible for designing, developing, managing, paying for and evaluating mental health services for youth enrolled in HMK plus (Medicaid).
- The primary population served is youth with serious emotional disturbance (SED).
- The Bureau source of funding for the purchase of services is federal Medicaid dollars matched with state funds.
- The cost of administering mental health services for youth with SED is less than 5% of the total dollars spent on these services.

CMHB Administrative Functions:

- ✓ Design
- ✓ Develop
- ✓ Manage
- ✓ Evaluate

All in accordance with Federal and State Rules and Regulations.

Medicaid is a payer, not a placing agency. CMHB does not "place kids". CMHB administers payment for services provided to eligible youth who are entitled to mental health services that are medically necessary.

Montana Medicaid Programs for Children's Mental Health

CMHB HMK plus/Medicaid functions continued..

CMHB does



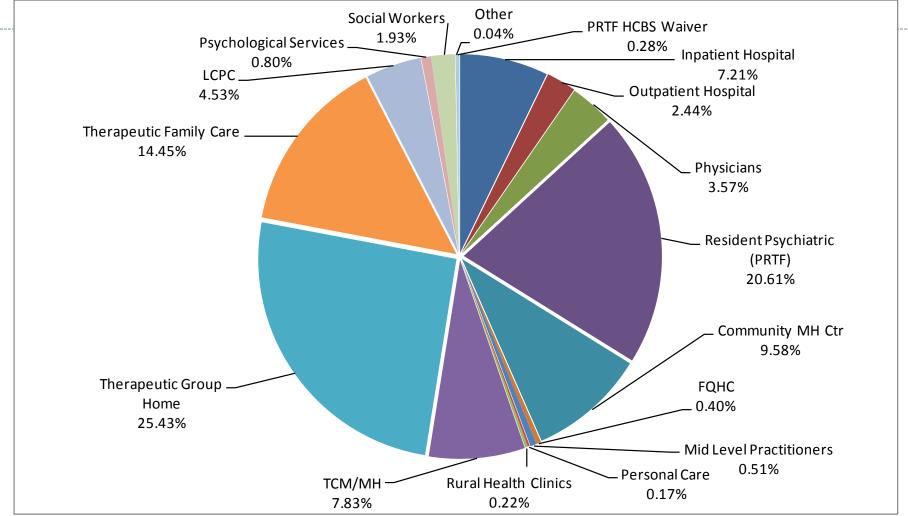
CMHB does not



- Manage UR contract with Magellan Medicaid Administration (MMA);
- Research, develop, and implement administrative rules and state plans to improve mental health services;
- Provide technical assistance to providers, families, other child serving agencies;
- Develop partnerships with all stakeholders;
- Represent the department during administrative reviews, fair hearings and other legal proceedings;
- Work with the federal government to implement federal policy/rule changes.

- Have legal custody of children;
- Give coding advice;
- Have independent authority to recover payment;
- License mental health centers, group homes, PRTFs and other licensing entities, or license mental health professionals;
- Manage youth chemical dependency services, adult mental health or school based mental health programs.

Services Reimbursed by HMK *Plus* (Medicaid) by Provider Type



CMHB Medicaid Funded Mental Health Services
Based on SFY 2010 Claims

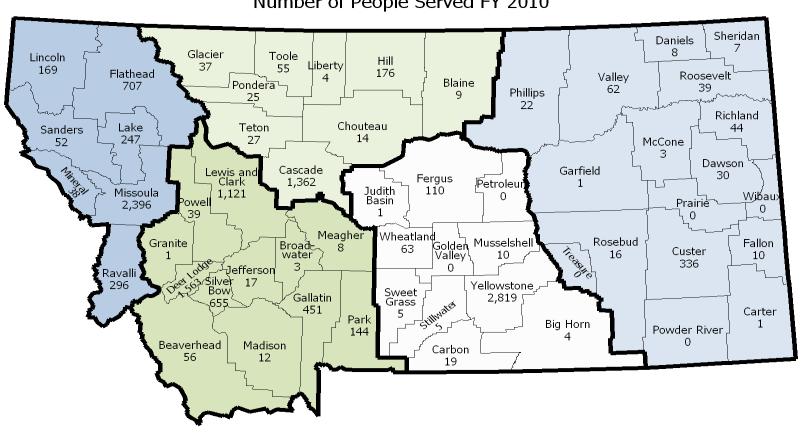
Youth Served by Provider Type (duplicated)

CLAIMS PAID IN SFY 2010								
PROVIDER TYPE	\$\$ SPENT	YOUTH SERVED						
Therapeutic Group Home	\$16,319,981	536						
Resident Psychiatric (PRTF)	\$13,231,297	417						
Therapeutic Family Care	\$9,275,927	1096						
Community MH Ctr	\$6,148,088	2082						
Case Mgmt/Mental Health	\$5,026,429	3355						
Inpatient Hospital	\$4,625,410	611						
LCPC	\$2,907,506	4359						
Physicians	\$2,292,974	4321						
Outpatient Hospital	\$1,566,107	1914						
Social Workers	\$1,239,405	2224						
Psychological Services	\$515,633	1102						
Mid Level Practitioners	\$329,719	1188						
FQHC	\$254,558	493						
PRTF HCBS Waiver	\$180,000	19						
Rural Health Clinics	\$139,691	471						
Personal Care	\$108,617	20						
Other	\$26,881	122						

Youth Served Statewide

DPHHS - Children's Mental Health Bureau

Number of People Served FY 2010



Region

CMHB HMK Plus/Medicaid Eligibility

Eligibility Requirements

Medicaid/HMK *Plus* served approximately 9,800 youth, with approximately \$63 million dollars in SFY 2010.

Youth under 18 years of age (or under 19 if still in an accredited secondary school) who meet the definition of having a serious emotional disturbance with household income under 133% FPL

- **Non-SED youth** up to 18 (or under 19 if still in school) may receive up to 24 sessions of individual and/or family (combined) outpatient psychotherapy per SFY. Group psychotherapy sessions are not limited.
- Find the full definition of SED at ARM 37.87.303

 http://www.mtrules.org/gateway/ChapterHome.asp?Chapter=37%2E87



Service Limits



CHILDREN'S MENTAL HEALTH BUREAU Developmental Services Division – DPHHS Medicaid Mental Health Plan and Mental Health Services Plan (MHSP) for Youth Services Excluded from Simultaneous Reimbursement August 1, 2011.

The following matrix identifies services with an "X" that will not be reimbursed when provided on the same day per ARM 37.87.901. All services must be medically necessary per ARM 37.82.102 (18).

	PHP	Day Tx	CSCT	ОР	Respite	TGH	Mod TFC	Mod TFOC	Perm TFOC	ТСМ	PRTF
PHP		Х	Х	Х							Х
Day Tx	Х		Х								Х
CSCT	Х	Х		X*							Х
ОР	Х					X**			Х		Х
Respite						Х					Х
TGH				X**	Х		Х	Х	Х		Х
Mod TFC						Х		Х	Х		Х
Mod TFOC						Х	Х		Х		Х
Perm TFOC				Х		Х	Х	Х			Х
ТСМ											Х
PRTF	Х	Х	Х	Х	X	Х	Х	Х	X	Х	

Managing Services through Utilization Review

Contract with Magellan Medicaid Administration (MMA) for the clinical review
of medical necessity and prior authorization for some services, regional care
coordination, appellate physician reviews and appeals, maintenance of
electronic records, and service utilization reporting.

The Department defines medical necessity criteria for each service which can be found at http://www.dphhs.mt.gov/mentalhealth/children/services.shtml

• MMA uses the professional resources of its National Review Center in Richmond, VA, where it employs staff nurses, social workers, psychologists, and board certified psychiatrists.

Non-Medicaid Programs billed to ACS

• Respite for families with SED youth who need short-term relief from their caretaking responsibilities. This is a limited benefit providing up to 12 hours per month or 144 hours per year.



Non-Medicaid Programs SSP

Supplemental Services Program (SSP)

- Funding is general fund used for Maintenance of Effort (MOE) for Temporary Assistance for Needy Families (TANF).
- SSP is a capped non-assistance program.
- Purpose is to strengthen families and support the return of the child to the home.
- Only for short-term use; cannot exceed four months in a twelve month federal fiscal year but doesn't need to be consecutive

- Only available when HMK or HMK Plus does not cover the service requested.
- Limited to youth with serious emotional disturbance (SED) who are currently receiving HMK or HMK Plus
- Countable family income must be at or below 185% of the Federal Poverty Level (FPL). Youth receiving SSI, adoption or guardianship subsidies, or who are enrolled in a Medicaid waiver may be over income for SSP. Family income in these situations will be assessed.
- http://www.dphhs.mt.gov/publications/index.shtml#cmh

Overview of PRTF Demonstration Waiver

- Will not be continued as a demonstration waiver after 9/30/2012.
- No new youth enrolled after that date, but youth already in the waiver will be served with a new 1915© waiver until discharged.
- The purpose of the PRTF Waiver is to support youth in need of Psychiatric Residential Treatment Facility level of care to remain in their homes and communities with family.
- Youth enrolled in the Waiver have an individualized Plan of Care and access to a package of HCBS services, including High Fidelity Wraparound facilitation.

- Youth enrolled in the Waiver **also** have access to all Medicaid state plan services that are medically necessary.
- The cost of PRTF Waiver services plus Medicaid State Plan services for a youth cannot exceed the average PRTF facility cost for the period the youth is enrolled in the Waiver.
- To be eligible for the PRTF Waiver youth must be Medicaid-eligible, meet PRTF facility level of care, and be aged 6 through 17.
- Youth must live in a family in order to receive PRTF Waiver services.
- Waiver services cannot be paid for while youth is in a PRTF or hospital.

Policy and Rule Changes

CMHB communicates policy and rule changes through public notice via websites and e-mails. To become an interested party who receives rule changes, e-mail Melissa Higgins: mhiggins@mt.gov

Keep e-mail updated in ACS system!

Montana Medicaid Provider Information Website

http://medicaidprovider.hhs.mt.gov/index.shtml

Montana Secretary of State Website

http://www/mt rules.org/

Administrative Rules of the State of Montana - Microsoft Internet Explorer File Edit View Favorites Tools Help P Search ★ Favorites 🚱 🍃 🕞 📜 🧸 Address Shttp://www.mtrules.org/ mt.gov. SECRETARY OF STATE Brad Johnson You can **Montana Secretary of State** search HOME SEARCH SUBSCRIBE COMMENT ABOUT US CONTACT US HELP by text, Subscriber Login this is rule Username: < email > MONTANA Password: number, Go Sign up Lost password? or even You do not need to subscribe to search the ARM or Register. Subscription is free and allow chapter users to save searches and cr Administrative Rules of Montana (updated through June 2008) a book of commonly used rules. number. Full Text Search? How to ... Go By Department, Chapter, and Rule · Learn more about the Table of Contents Match words within current rules administrative rule process in Administrative Rules of Montana You can Find Register publication dates By Rule Number ? By MCA Number ? Subscribe to the ARM and Register Go also get a Go e.g., 42.26.203 e.g., 2-3-103 Related Resources table of By Chapter Number ? Official Website By Title Number ? (Go Go Secretary of State Administrative Rules and Notary e.g., 42.26 e.g., 10, 37 contents Services ARM templates Montana Administrative Register (from January 2007) Montana Code Annotated (MCA) listing. Code of Federal Regulations (CFR) Full Toyt Sparch? Search By Notice No. ?

Department of Health and Human Services - Medicaid - Microsoft Internet Explorer Edit View Favorites Tools Help 🔎 Search 🤺 Favorites 🛭 😭 🔻 🍃 🔻 🔲 🐒 Address http://medicaidprovider.hhs.mt.gov/ mt.gov. DEPARTMENT OF PUBLIC HEALTH & HUMAN SERVICES Montana's Official State Website Programs & Services Vital Records & Statistics DPHHS Home About Us Contact Us News & Events A - Z Index Montana Medicaid Provider Information NEW PROVIDER ENROLLMENT OR EXISTING PROVIDER WHAT'S NEW ON THE SITE THIS WEEK REENROLLMENT Web Portal Maintenance MONTANA MEDICAID The MATH web portal will be unavailable on Saturday, October 18, from CLIENT INFORMATION approximately 6 a.m. to 8 a.m. for scheduled maintenance. PROVIDER INFORMATION Holiday eSOR Schedule Log in to Montana Access to Due to the Columbus Day holiday, Electronic Statements of Remittance (eSORs) Health will be posted to the website on Tuesday afternoon, October 14, or Wednesday morning, October 15. Payments also will be delayed by one day. Contact Us Definitions and Acronyms New Inpatient Reimbursement Begins October 1, 2008 Early and Periodic Screening, Diagnosis and Treatment On October 1, 2008, the Montana Department of Public Health and Human Electronic Billing Services implemented a new inpatient payment methodology based on All Electronic Billing Companion Patient Refined Diagnosis Related Groups (APR-DRGs). Effective for claims with Guides first date of service October 1, hospitals must follow new billing requirements Emergency Services and will be paid under the new method. Any claims with an October admission FAQs: date received in the first several weeks of October will be paid using the Forms Medicaid Fraud and Abuse

Medicaid Information

National Provider Identifier

Resources by Provider Type

Medicaid News

Passport to Health Provider Locator Search

Provider Newsletters

Nurse First

previous method and then automatically adjusted by ACS. All hospitals will continue to receive payments weekly during this transition period. For more information, visit the New APR-DRG Payment Method page.

Mass Adjustments in Process for Claims Requiring NDC

Effective April 1, 2008, the National Drug Code (NDC) is required to be billed in addition to the procedure code for certain physician-administered drugs for partain provider tupes. Claims with dates of convice April 1, 2009, and after

Recent Changes

- Limited care coordination available for youth in PRTF
- Reimbursement changes to PRTF and Ancillary Services
- Prior authorization requirements discontinued TCM and outpatient therapy concurrent with CSCT and 2% rate reduction
- For youth going to out-of state facilities



Limited Care Coordination Available for Youth in PRTF

Two functions of TCM allowed as care coordination for youth in PRTF:

Monitoring and Referral (activities defined in ARM)
Limited to 16 hours per month for treatment team
attendance and up to 32 units within the last 30 days
for discharge planning and to link and refer.

See the provider notice dated 08/16/11 and titled Care Coordination Is Available on a Limited Basis for Youth in a Psychiatric Residential Treatment Facility for more details.



Reimbursement Changes to PRTF and Ancillary Services

- Additional ancillary services are covered for a youth in PRTF.
- This applies to both in-state and out-of state PRTFs.

See the provider notice dated 07/18/11 and titled Reimbursement Changes for Covered Ancillary Services Provided to Youth in a Psychiatric Residential Treatment Facility (PRTF) and Additional Ancillary Services Are Covered.

See MAR Notice 37-533 for official rule language.

Prior Authorization Requirements Discontinued TCM and Outpatient Therapy Concurrent with CSCT AND 2% Rate Reduction

- ©Effective 07/01/2011 TCM does not require prior authorization and unit limits were repealed.
- ©Effective 08/01/2011 Outpatient concurrent with school based mental health (CSCT) does not require prior authorization.

All services must be medically necessary. Guidelines for medical necessity is available in the *Children's Mental Health Bureau Provider Manual and Clinical Guidelines for Utilization Management*, August 1, 2011 version.

See provider notice dated 07/18/11 and titled *Prior Authorization Requirements* Discontinued for Targeted Case Management (TCM) and Outpatient Therapy Concurrent with Comprehensive School Community Treatment (CSCT).



See MAR Notice 37-543 for official rule language

Effective 09/01/2011, most mental health service rates were reduced by 2%.

For youth going to Out-of State facilities

- Before a Medicaid eligible youth receives prior authorization for admission to an OOS PRTF, admission must first be requested and declined from all 3 in-state PRTFs <u>and</u> from the PRTF Waiver site (if the youth is from a county served by the PRTF Waiver).
- See the provider notice dated 06/24/11 titled *PRTF Waiver Site Denial Required*.





- Utilization Review Contract Change
- Upcoming Rule Changes
- Comprehensive School Community Treatment (CSCT) moves divisions
- Plans to implement use of a functional assessment
- Plans to implement a 1915 (i)State Plan Initiative

Utilization Review Contract Change

- UR contract ends 06/30/12 with 90-day extension through 09/30/12.
- New contract to begin 10/01/2012.
- The Department will publish a new provider manual with new clinical guidelines for mental health services effective 10/01/12.

Use resources identified in previous slides to find upcoming information.

Upcoming Rule Changes

- <u>Respite</u>: Non-Medicaid general fund respite will be limited due to projected overspending.
- Therapeutic Foster Care (TFOC) and Therapeutic Family Care: TFOC and TFC programs were reviewed and the project is currently meeting with providers to develop draft changes to be implemented October 1st with more policy changes to be ongoing.
- <u>Implementation of HB 565</u>: Purpose is to serve out-of-state youth within the state of Montana. The Department is developing a web-based system to identify out-of-state youth to help providers locate in-state resources.

Comprehensive School and Community Treatment (CSCT) Moves Divisions

- Administration of CSCT moves from Health Resources Division to Developmental Services Division (DSD) effective July 1, 2012.
- The DSD Administrator is convening a workgroup of representatives from schools, Office of Public Instruction (OPI), Mental Health Providers, Family Organizations, and the Department to draft changes.
- New rules scheduled to be final 12/21/12 and take effect 07/01/13.

Plans to Implement Use of a Functional Assessment

- CMHB researched statewide use of a functional assessment. In collaboration with mental health providers and other stakeholders including The System of Care Statutory Committee, the Department selected the Child and Adolescent Needs and Strengths (CANS).
- The CANS is a strength-based Total Clinical Outcome Management (TOMS) system that preserves emphasis on serving youth and family.
- Initial implementation will be required with the new 1915 (i) services and PRTFs.
- Other mental health services may use CANS in the future. For more information, refer to:

 http://www.dphhs.mt.gov/mentalhealth/children/documents

http://www.dphhs.mt.gov/mentalhealth/children/documents/FATannouncement.pdf

Plans to Implement 1915 (i) State Plan

- The 1915 (i) will replace the PRTF Demonstration Waiver. Youth in the Waiver 09/30/12 will continue to be served until no longer eligible.
- Statewide implementation will include current waiver services plus some additional services.
- Implementation is scheduled to begin 10/01/12.
- Services target youth who are currently in a PRTF, transitioning home from a PRTF, and youth with intensive needs in the community whose treatment needs are not being met by available community resources.

CMHB and Effort to Engage Families



Wraparound

Implementing
Peer-to-Peer
Supports at
PRTF Waiver
Sites



Goal is to inform Medicaid policy

Family Education

NAMI Basics





Contract with PLUK Statewide



Collaboration

NAMI PLUK

Family Support
Network
Federation of
Families





Youth Voice/Youth MOVE

• <u>Mission</u>: Youth MOVE works as a diverse collective to unite the voices of youth while raising awareness around youth issues. We advocate for youth rights in mental health and the other systems that serve young people, while empowering them to be equal partners in the process of change.

Montana chapter since April 2010.



Web Resources

- http://www.dphhs.mt.gov/mentalhealth/children/missiongoals.shtml
- For Families Information
- For Youth Information
- Guides and Tips Sheets
- Organizations & Groups
- Training Opportunities
- For Providers Fee Schedule
- Information
- Manuals
- Forms & Applications
- Magellan Medicaid Administration
- Montana Medicaid Website
- Services excluded from simultaneous Reimbursement (Matrix)
- Supplemental Services Program (SSP)
- PRTF Waiver

Opportunities, Questions and Followup?

